

## **PRIVACY POLICY**

This privacy policy describes how planetofsounds.co.uk collects, uses and discloses your personal information when you visit the site.

Having reviewed this policy if you have additional questions or would like more information about our privacy practices or wish to make suggestions or complaints please contact us by email to [paul@planetofsounds.co.uk](mailto:paul@planetofsounds.co.uk) or if you prefer write to:-

Planet of Sounds  
109 Weyhill  
Haslemere  
Surrey  
GU27 1HS

When you visit the site we collect certain information about your device and your interaction with the site, we may also collect further information if you contact us for customer support.

Listed below is what we collect and why;

### **Device Information**

Purpose of collection: to load the Site accurately for you, and to perform analytics on Site usage to optimize our Site and your experience.

Source of collection: Collected automatically when you access our Site using cookies, log files, web beacons, tags or pixels.

Personal Information Collected: Version of web browser, IP Address, time zone, cookie information, what sites or products you view, search terms and how you interact with the site.

### **Cookies**

A cookie is a small amount of information that's downloaded to your computer or device when you visit our Site. We use a number of different cookies including, functional, performance, advertising and social media or content cookies. Cookies make your browsing experience better by allowing the website to remember your actions and preferences, this means you don't have to add the information on your next visit. Cookies also provide information on how people use the website, for instance if this is their first time visiting or a frequent visitor.

You can control and manage cookies in various ways. Please keep in mind that removing or blocking cookies can negatively impact your user experience and parts of our website may not be fully accessible to you.

### **Changes**

We may update this privacy policy occasionally in order to reflect changes to our practices or for legal, operational or regulatory reasons.